

President's Message

by Greg Wren



Happy New Year! I hope that 2017 has started off well for each of you. Let me formally introduce myself as Greg Wren, OCRIMS President for 2017. Speaking as the new president of OCRIMS and on behalf of the Board of Directors,

I'm excited about the year ahead for our Chapter.

The start of a new year presents an opportunity for reflecting on the past and looking forward to the possibilities that lie ahead. First and foremost, I would like to extend a big thanks to the board members, volunteers, and sponsors that made 2016 such a wonderful year for OCRIMS. Without these individuals/companies contributing their time, talents and funds, our Chapter would not be able to accomplish the many things that we do. I would also like to commend our immediate Past President, Ron Gray, for his outstanding leadership in 2016. We couldn't have done it without you Ron, so thanks!

What did OCRIMS accomplish in 2016? I'll summarize some of the more noteworthy accomplishments. We provided relevant and timely educational opportunities throughout the year at our luncheon meetings. The Chapter also sponsored local risk management professionals to lobby our state and federal legislators at RIMS on the Mall and RIMS on the Hill. The 2016 Annual Golf Tournament was a great success, with one of our largest levels of participation, and the Newport Harbor cruise provided

a special networking opportunity. Our recent Holiday Gala was not only a big draw as a festive occasion, but also included a toy drive with cash and toy donations going to Toys for Tots. Throughout the year, members and supporters were kept informed of all OCRIMS activities and more via our excellent newsletter and website.

OCRIMS benefits greatly from having so many people involved in the Chapter who are extremely knowledgeable and passionate about risk management. And the more people we have actively participating, the more that knowledge and passion is shared throughout the community. Therefore, I encourage everyone to assist in continuing the success of OCRIMS by becoming involved during 2017. If you have something to learn (and who doesn't) or if you have something to share, we not only want to hear from you, but we also want to see you at some of our various events and activities!

Finally, as risk professionals, we spend most of our time serving our organizations by preventing and solving problems and then we allocate time to our families, friends and communities, which are all extremely important. However, we must be careful not to forget about making time for ourselves. I know we hear this a lot, but I'm going to say it again: In order to be your best for everyone else, it's important to stop and take some time for yourself. I encourage you to find something that will get you away from all of the outside demands for a short while. Hobbies, exercise, meditation, games, sports, etc. are just some of the many things that people do to get away for a few moments. I hope you find something that is fun and enjoyable for your escape this year.

Sincerely, Greg Wren

**OCRIMS MONTHLY LUNCH MEETING - TUESDAY, FEBRUARY 14TH:
MYTHS ABOUT ACTIVE SHOOTERS: UNDERSTANDING WHY THEY DO IT**

Speaker:

Mike Simmons, Director of Risk Management, Riverside Community College District

link to register: <http://events.constantcontact.com/register/event?llr=kbpb1meab&oeidk=a07edpk5j38de28111e>

See details on the next page

Tuesday, February 14, 2017
OCRIMS Monthly Lunch Meeting

MYTHS ABOUT ACTIVE SHOOTERS: UNDERSTANDING WHY THEY DO IT

Speaker: Mike Simmons, Director of Risk Management, Riverside Community College District
Time: 11:30 a.m. – Social Gathering/Reception Noon – Lunch 12:40 p.m. – Program 1:30 p.m. – Adjourn
Where: Orange Hill Restaurant, 6410 E. Chapman in Orange
Cost: \$25 for members, \$50 for nonmembers with reservation by 4:00 p.m. on Thurs., Feb. 9th
\$50 for late reservations/walk-ins. (Walk-ins are not guaranteed a meal.)

Online registration is now available for Chapter events!



Click the following link to go to the registration page, where you can enter your contact information and select the payment method.

Want to go to the head of the line? Pay online, and bring your receipt.

<http://events.constantcontact.com/register/event?llr=kpbplmeab&oeidk=a07edpk5j38de28111e>



Note: OCRIMS will send a follow-up email regarding registration to addresses pulled from the RIMS Message Center database, and your contact preferences must be set to “Yes” in the database to receive the announcement via email. If you’ve received this newsletter by direct email, you probably have your contact preferences set to “Yes” in the database, but if you want to make sure, follow the simple steps outlined under “OCRIMS Database Management System,” as indicated on the next to last page of the newsletter. Contact Zareen Morrison at (714)376-3756 with any questions regarding the registration process.

FEBRUARY MEETING SPEAKER BIO



Michael Simmons, ARM, CSRM, has been a risk management professional for the last 30 years. He is currently the Director of Risk Management, Safety & Police for the Riverside Community College District. In this role, Mr. Simmons is responsible for the overseeing the risk management, claims, safety, and security mission for the fifth-largest community college district in California. In his career, Mike has served in several risk management, safety, and claims management capacities in the restaurant, retail, and insurance industries. His more notable past employers include The Automobile Club of Southern California, American Stores, Inc., Albertsons, Inc., Lowes Home Improvement Warehouse and El Pollo Loco, Inc.

Mike is a Doctoral Candidate in his second year of residency, holds the Associate in Risk management designation, and is a Certified Schools Risk Manager. He holds a Master’s degree in Organizational Management and a Bachelor’s of Science degree in Business Management, and is currently working on his Master’s degree in Administration of Criminal Justice. He is also the past Chairman, President, and co-founder of the Foodservice Industry Risk Management Association (FIRMA), which has more than 1,500 members. Mike’s prior speaking events include the California Workers’ Compensation and Risk Conference, California Schools Risk Management Joint Powers Authority, California Workers’ Compensation Forum, Risk Insurance Management Society, and the National Restaurant Association.

**Happy
New Year!**

JANUARY LUNCH MEETING RECAP-- WORKERS' COMPENSATION CASE LAW UPDATE

by Zareen Morrison

OCRIMS started off the new year in strong fashion with our annual update of workers' compensation issues. And back by popular demand from last year were our speakers from the prestigious Law Offices of Parker and Irwin, who provided insight into what took place in the workers' compensation scene in 2016. Cases were presented that were impactful in 2016, thus setting the scene for future cases in 2017 and beyond.



Tom Bolinger and Scott Tilley, both partners of the law firm, provided the cases and court decisions that impacted workers' compensation claims in diverse areas such as jurisdiction, penalties for not providing a qualified injured worker with a vocational voucher, independent medical review, return to work, and temporary disability, as well as new Senate Bills passed by California Legislation. Utilizing popular movie quotes as the backdrop theme to each case presented, Tom and Scott highlighted the impacts of the case decisions in an interactive and

entertaining fashion, with prizes awarded to audience members who correctly answered trivia questions.

The decision to invite Scott and Tom for a return engagement as speakers at OCRIMS' annual workers' compensation update proved to be popular, because they drew a large and enthusiastic group of attendees from the insurance and risk management community, reaffirming the importance of this topic to those involved in risk management. Thank you to our speakers and to all of those who attended this popular session dealing with workers' compensation.

Next month's meeting, scheduled for February 14th, promises to be enlightening, so make plans to attend. Mike Simmons, Director of Risk Management for the Riverside Community College District, will speak on the topic: *Myths About Active Shooters: Understanding Why They Do It*. See you there.



RISK MANAGEMENT PROFESSION GIVEN AN 'A' BY CNN MONEY

by Caroline McDonald / reprinted from Risk Monitor

Risk management is a career that has long flown under the radar. Because it is not a common job choice, a frequent question of risk managers is how they found their way into the profession. Risk managers say they wouldn't do anything else. The reasons they list include interesting duties that differ from day to day, opportunities for creative thinking and problem-solving, and collaboration with other areas in their company.

Now, CNN Money has made the job's advantages official, listing Risk Management Director as the "second best job in America" of the Top 100 careers with big growth, great pay and satisfying work.

According to CNN Money: *The job has evolved in recent years to be about more than just natural disasters. Directors are now also tasked with identifying, preventing, and planning for all the risks a company might face, from cybersecurity breaches to a stock market collapse.*



Asked why she thinks the job is great, Julie Pemberton, vice president at Diatom Ventures and RIMS 2016 president, told CNN Money: *As they uncover new risks, Risk Management Directors must also advise the company on how to address them. That keeps me totally engaged and gives me the ability to be creative and find solutions for the business. I'm constantly contributing to the business in a meaningful way.*

The job as Risk Management Director was given a grade "A" for personal satisfaction, "A" for its benefit to society, "B" for telecommuting, and "B" for low stress. Top pay for the job was listed as \$200,000, with median pay of \$131,000.



KEY STEPS TO A ROBUST RISK MANAGEMENT PROGRAM

by Steven Minsky



Our business environment is constantly changing—technologies improve, regulations are modified, competition increases, and demand evolves. Effective risk management grants an ability to adapt to these changes.

Recent headline events, including the Volkswagen emissions deception, the Wells Fargo scandal, and the penalty paid by Dwolla to the Consumer Financial Protection Bureau (CFPB), illuminate powerful motivators for strong risk management programs. Key to a robust program is preventing stressful, and possibly catastrophic, surprises.

When Plains All American Pipeline failed to detect corrosion in its pipeline, for example, the result was a 3,000-barrel oil spill and millions of dollars in fines. The corrosion had run under the radar because the company did not delegate sufficient inspection resources and did not maintain proper procedures and systems for preventing problems from escalating into emergencies. Risk management best practices, however, could have standardized these procedures throughout the organization and prevented the disaster from occurring.

Complying with regulators like the SEC and CFPB

Dwolla, a small, private e-commerce and online payment company, was found by the CFPB to be guilty of risk management negligence for inadequate data security practices. The catch is that Dwolla did not suffer a data breach and none of its customers were compromised. The CFPB fined Dwolla \$100,000 as part of its increased focus on companies' existing prevention strategies. Regulators are no longer simply pursuing organizations that have suffered risk management incidents; organizations need to take proactive approaches rather than simply hope to get by.

Improving productivity and encouraging innovation

An independent, peer-reviewed report, "The Valuation Implications of Enterprise Risk Management Maturity," published in *The Journal of Risk and Insurance*, proved that organizations with mature ERM programs (as defined by the **RIMS Risk Maturity Model**) can achieve a 25% firm valuation premium over those without. Risk management does not have to be a burdensome addition to daily responsibilities—and if it is executed properly, it won't. It simplifies daily operations by increasing transparency and allowing more resources to be devoted to value-add activities, like product development and customer services.

Checklist for evaluating your risk management efforts

A better question than "does my organization perform risk management?" is "how effectively does my organization identify and mitigate risks?" The following checklist outlines characteristics common to effective risk management programs. Your organization should prioritize development in these areas:

(article continues on next page)

1. **Effective risk management governance**

Boards, through their risk oversight role, are accountable for a risk's material impact, whether the cause is at the executive level or on the front lines. The SEC considers "not knowing about a material risk" negligence, which carries the same penalties as fraud.

- The board must monitor the effectiveness of the organization's risk management process, ensuring it reaches all levels and business areas.
- Internal auditors must independently confirm the board is informed on all material risks.
- All material risks must be disclosed to shareholders, along with evidence that they are effectively mitigated.

2. **Performance management and goal management**

- Divide corporate objectives into business-unit contributions.
- Identify business processes contributing to a goal within each business unit.
- Cascade goals to all front-line managers within contributing processes.
- Aggregate goal assessments and determine links between contributing business processes.

3. **Consistent risk identification and prioritization**

Risk assessments must address more than high-level concerns. Effective assessments drill into risk events, uncovering the *root cause*, or problem "driving" the risk. Repeatable risk assessments are based on common numerical scales and scoring criteria across departments.

4. **Actionable risk tolerances**

Risk appetite is a high-level statement that serves as a guide for strategic decisions. In order to be actionable, it should be accompanied by its quantitative cousin, risk tolerance. Risk tolerance is an effective monitoring technique for key performance goals and risk metrics.

5. **Centralized risk monitoring and control activities**

Risk managers need to do more than design processes to identify risks and appropriate responses. A critical third component—monitoring—is the verification of a control's effectiveness over the risk. A few key things to keep in mind to make monitoring effective:

- Adjust risk assessments over time (spend less time on risks with decreasing indexes).
- Reduce testing by identifying areas that can share controls (increase organizational efficiency).
- Link risks and activities to determine which processes need to be monitored (prioritize activities/initiatives).
- Monitor business metrics (discover concerning trends *before* they affect the organization).

6. **Forward-looking risk and goal reporting and communication**

In order to continue funding their organizations' risk management programs, boards need evidence that those programs are working. Risk managers should ask two basic questions before reporting to the board:

- How might identified risks affect the board's strategic objectives and key concerns?
- Which metrics or trends most validate the program's effectiveness?

These items are just a starting point for an analysis of your organization's program. For a more in-depth blueprint and "state of ERM" report, take the [RIMS Risk Maturity Model \(RMM\)](#), a free best-practice assessment tool that scores risk management programs and generates an immediate report of your organization's risk maturity.

EMPLOYMENT OPPORTUNITIES

OCRIMS is happy to list employment opportunities that are of interest to professionals involved in the field of risk management. To save space in the newsletter, we provide a summary description and contact information for each available position. If you want a full job description for any of the positions listed below, visit the OCRIMS website—www.ocrims.org—and click on the “Job Opportunities” page. Once you are on the “Job Opportunities” page, click the link for a full job description for the position(s) for which you are interested.



SENIOR MANAGER, RISK MANAGEMENT—Allergan, a global pharmaceutical company that develops and manufactures branded pharmaceuticals and biologic products, is looking to hire a Senior Risk Manager for its corporate headquarters in Irvine. Reporting to the Director of Regulatory Intelligence and Compliance, the person who assumes this position will plan and ensure the implementation of the ISO 14971, IEC 62366 and 21 CFR 820 standards to ensure safe products exceed customer and market requirements. The individual will need to work closely with manufacturing sites, support audits, work with new product development, as well as on-market teams in regards to change management and product life-cycle management. To apply for the position, use the following link:

<http://agn.referrals.selectminds.com/jobs/senior-manager-risk-management-1446?src=JB-10061>.

RISK MANAGEMENT ANALYST—The Aerospace Corporation, which provides independent technical and scientific research, development, and advisory services to National Security Space programs and other customers, is looking to hire a Risk Management Analyst to support the development, implementation and administration of property, casualty and executive risk insurance programs. The person who assumes this position will work on exposure identification, insurance policy placement and renewals, claim reporting and management, and delivery of insurance and risk management services. To apply for the position, use the following link:

https://careers.aerospace.org/job/El-Segundo-Risk-Management-Analyst-CA-90245/376532600/?locale=en_US.

RISK MANAGER—Long Beach Transit, one of the largest municipal public transit systems in Los Angeles County, is looking to hire a Risk Manager to identify the potential causes of accidents or loss; recommend and implement preventive measures; and devise plans to minimize costs and damage should a loss occur. The person who assumes this position will oversee both general liability and workers’ compensation claims administration and work with third-party administrators. He/she will also review insurance coverage and costs and make recommendations. The position collaborates with the Purchasing Department in reviewing and approving insurance requirements required for various solicitations, along with vendor coverage and Certificates of Insurance. To apply for this position, use the following link: <http://lbtransit.com/Jobs/>.



NOWELL SEAMAN NAMED 2017 PRESIDENT OF RIMS

RIMS Introduces 2017 Officers & Board of Directors



RIMS announced that Nowell Seaman, RIMS-CRMP, FCIP, CRM will lead the Society as president for the 2017 term. Nowell is the Director of Global Risk Management for Potash Corporation of Saskatchewan Inc. He has been a member of RIMS for 21 years and on its Board of Directors for nine years. Previously, he served as the Society's Vice President. He also served as the Chair of the RIMS Canada Council in 2003-2005, a director of RIMS Saskatchewan Chapter from 1997-2007 and chaired the secretariat responsible for the creation of the McGannon Foundation.

“The narrative is changing,” said Nowell. “More organizations are recognizing the positive side of risk. They are witnessing the power of risk management and its ability to identify new resources, new processes and new strategies that can take the organization to new heights. RIMS has positioned itself as a leader in the industry. For years, it has provided practitioners with the tools and resources to advance professionally. As president, it is my goal to ensure that the Society's momentum continues forward and that, together, our global network is prepared for whatever may come next.”

Officers on RIMS 2017 Board of Directors:

- President: Nowell Seaman, RIMS-CRMP, FCIP, CRM; Director, Global Risk Management, Potash Corporation of Saskatchewan Inc.
- Vice President: Robert Cartwright, Jr., CRM; Safety and Health Manager, Bridgestone Retail Operations, LLC.
- Treasurer: Steve Pottle, CIP, CRM; Director Risk Management Services, York University.
- Secretary: Gloria Brosius; Director, Risk Management and Insurance, Pinnacle Agriculture.

New Board Members:

- Ellen R. Dunkin, Esq.; Senior Vice President, General Counsel & Chief Risk Officer, Amalgamated Life Insurance Company.
- Soubhagya Parija; Senior Vice President and Chief Risk Officer, New York Power Authority.

Incumbent Board Members:

- **Gordon Adams; Risk Management, SERVCO Pacific.**
 - Emily Cummins, CPA, CPCU, CISSP, ARM, ARE; Managing Director of Tax and Risk Management, National Rifle Association.
 - Barry Dillard; Director, Claims Management, Walt Disney Parks and Resorts US.
 - Laura Langone, JD, MBA; Senior Director, Global Risk Management and Insurance, PayPal, Inc.
 - Ex Officio: Julie C. Pemberton, RIMS-CRMP, ARM; Vice President, Risk Management, Diatom Ventures LLC.
 - Janet Stein; Director, Risk Management & Insurance, University of Calgary.
 - Robert Zhang; China Risk and Compliance Manager, IKEA (China) Investment Co., Ltd.
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J.D. POWER 2016 LARGE COMMERCIAL INSURANCE STUDY

Insurer Profitability and Broker Expertise Emerge as Key Drivers of Customer Satisfaction in J.D. Power 2016 Large Commercial Insurance Study

According to the J.D. Power 2016 Large Commercial Insurance Study, the key variables driving overall commercial insurance customer satisfaction are insurer profitability and broker expertise. The study, now in its third year, measures customer satisfaction with commercial insurers and insurance brokers. Commercial insurer satisfaction is based on five factors: service interaction; program offerings; price; billing process; and claims. Satisfaction with commercial insurance brokers is based on nine attributes: quality of advice and guidance provided; reasonableness of fees; ease of the renewal process; effectiveness of risk control services; variety of program offerings; effectiveness of program review; price, given services received; billing and payment process; and claims process. The study was conducted in conjunction with RIMS.

Among large commercial insurers, a distinct correlation is found between customer satisfaction and insurer profitability, as measured by total commercial combined financial ratios. The highest-performing companies in overall satisfaction are also found to have among the industry's strongest combined ratios, suggesting that the most profitable insurers are able to support more flexible underwriting standards to meet customer needs more effectively. Overall, J.D. Power finds a 0.67 correlation between customer satisfaction and insurer profitability.

Among the highest-performing commercial insurance brokers, the most significant single attribute driving performance is quality of advice/guidance provided, demonstrating for the second consecutive year that brokers who have an in-depth expertise and establish a hands-on, consultative relationship with their clients are consistently driving the highest levels of customer satisfaction. The study also shows the inverse to be true. Among the 20% of customers who indicate their broker does not completely understand their business needs, satisfaction declines by an average of 136 points.



“As rates across the U.S. commercial property and casualty insurance market continue to decline, delivering an exceptional customer experience has become the “X” Factor that levels the playing field and opens up new growth opportunities for commercial insurers and brokers,” said **Greg Hoeg, vice president of the U.S. insurance practice at J.D. Power.** “With the potential for rate volatility in 2017 and beyond now increasing, keeping a laser focus on customer satisfaction will be a critical driver of success.”

(article continues on next page)

“The key for risk professionals to effectively manage uncertainties is knowledge,” said **Mary Roth, RIMS CEO**. “Gaining the perspectives of their peers through this J.D Power and RIMS study arms practitioners with the insight to make informed strategic decisions regarding the future of their organizations’ insurance programs. We are proud to partner with J.D. Power and offer the risk management community with this valuable resource.”

Key Finding Among Brokers

- **Domain Expertise, Sage Counsel Drive Satisfaction:** The single most critical touch point between a customer and an insurance broker is the quality of advice/guidance provided. Industry-wide, brokers receive an average rating of 8.34 on a 10-point scale for this metric. Customers of highest-performing broker Lockton provide the firm a rating of 8.89.

Key Findings Among Insurers

- **Satisfaction Linked to Profitability:** J.D. Power finds a 0.67 correlation between insurer profitability and overall customer satisfaction, suggesting that the more profitable the book of business an insurer has, the greater the likelihood that the insurer will also have high levels of satisfaction.
- **Flexible Program Design Impacts Satisfaction:** Providing flexible program design and implementation is the most impactful single key performance indicator (KPI) for commercial insurers. However, the study finds that is not a standard practice—the rate at which insurers deliver on this KPI is only 47%.

The 2016 Large Commercial Insurance Study provides an independent and objective measure of overall satisfaction among large commercial insurance risk professionals in the United States and Canada. The study is based on responses from more than 1,400 risk professionals or employees who provide oversight for their organization or are members of their organization’s risk management team. Organizations included in the study have at least \$100 million in annual revenue or operating budget and have purchased a commercial insurance policy from one of the profiled insurers or brokers.

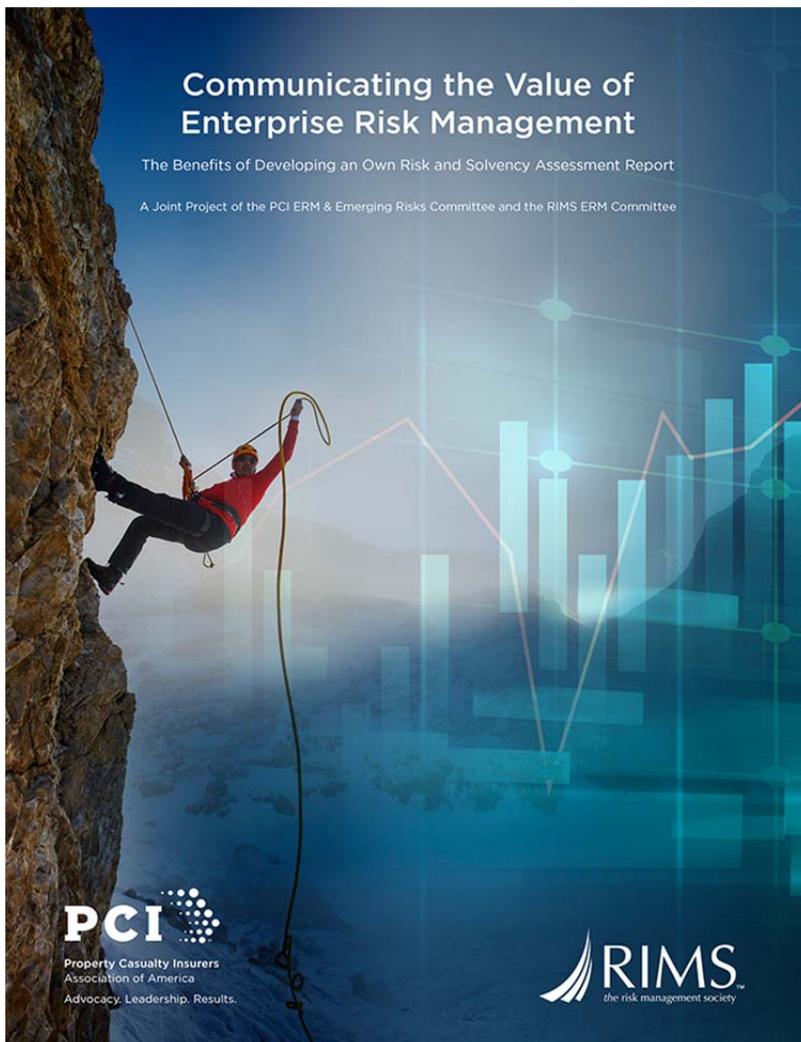


PCI-RIMS REPORT

The complexity and speed of change of emerging risk exposures are placing greater attention on the effectiveness of enterprise risk management strategies across all industry sectors, according to a newly released report titled, *Communicating the Value of Enterprise Risk Management - The Benefits of Developing an Own Risk and Solvency Assessment Report*.

The report, developed by members of a joint project team representing the ERM Committees of the Property Casualty Insurers Association of America (PCI) and RIMS, explores the risk professional's perspective on the objectives and benefits of completing an Own Risk and Solvency Assessment (ORSA) and its potential value to the overall business.

“Risk management is cyclical in that practitioners must continuously review their programs and their internal and external environments to ensure effectiveness, sustainability and growth,” said RIMS CEO Mary Roth. “The committees have done a remarkable job exploring the Own Risk and Solvency Assessment, its forward-looking, ongoing nature, as well as its flexibility that maximizes its value to risk professionals in a broad range of industries.”



The PCI-RIMS contributing authors utilized their recent experience in response to new insurance regulatory reporting requirements to describe how insurers have benefitted from completing this ORSA and how the corresponding ORSA Summary Report can be used by companies in any industry as an effective method for communicating the value of ERM.

Intended for risk professionals from industry sectors beyond just insurance, the report presents a balanced introduction and detail of the insurer's experience along with appropriate insight into the benefits of the ORSA process and outcomes to the organization. The paper is available for download in [RIMS Risk Knowledge library](#).



LEARNRISK

RIMS Professional Development



Enterprise Risk Management

February 1–3 | 9:00 am–4:30 pm | San Diego

If you want to understand the value a successful enterprise risk management (ERM) program can bring to an organization, [this workshop](#) is for you. Throughout the workshop, the instructor will use case studies, hands-on exercises and an ERM Action Planner to bridge the gap between ERM theory and practice.



Learn from the experience of your peers as you discuss strategies and challenges for implementing a successful ERM program.

Instructor:

Edward Robertson, Director of Human Resources and Strategic Planning, Specific Mechanical Systems

About the Instructor

Edward Robertson is the Director of Human Resources and Strategic Planning at Specific Mechanical Systems, a specialty metals manufacturer. He was previously the Continuous Improvements and Innovation Lead and Supervisor of Drafting and Design Office at the same firm. From 2002–2008, Robertson was the Senior Manager of Enterprise Risk Management for the Government of British Columbia where he worked with client teams within ministries, crown corporations, commissions and agencies. He was invited to conduct sessions in the Government of Yukon and Government of Saskatchewan, and share methods at the RIMS ERM Summit.

GET INVOLVED WITH OCRIMS

The OCRIMS officers and Board of Directors are dedicated individuals who are making a commitment to make a difference for the Chapter. However, they would love to have other members become actively involved in the Chapter, either by serving on a committee or volunteering assistance in a general capacity. Quite a number of you reading this have been actively involved in the past, and it would be great if you returned to action in support of OCRIMS. Also, becoming actively involved is an ideal way for newer members to reap the full rewards of membership. You can help plan community-outreach events or play a role in staging our Annual Golf Tournament. Contact one of the officers or board members on the back page of the newsletter and become a volunteer. You will be glad you did!





KNOW RISK? SHOW IT!

**Some of your peers have already earned their RIMS-CRMP.
Now it's your turn.**

Risk management is a rapidly evolving discipline and your knowledge and skill-set should grow along with it. Demonstrate your command of risk management competencies and knowledge by earning the [RIMS-CRMP certification](#).

The RIMS-CRMP is a great tool for those who want to:

- **Achieve:** Pass the exam to earn your RIMS-CRMP certification; receive a printed certificate and commemorative lapel pin.
- **Compete:** Gain a competitive advantage over your peers and rise through the ranks in your organization.
- **Advance:** Continue your education and stay up-to-date on industry trends when you attend workshops and conferences to recertify.

Five Reasons You Should Obtain Your RIMS-CRMP

1. **Demonstrate your value.** Earning your RIMS-CRMP will show company leadership that you have the knowledge and skills necessary to develop/execute a risk management program.
2. **Advance your education.** The RIMS-CRMP certification requires you to meet specific continuing education requirements which ensures that your knowledge of industry trends and practices will be current.
3. **Elevate your status.** Enhance your professional reputation among your employers and peers. The "RIMS-CRMP" after your name shows that you're experienced, credible and ethical.
4. **Gain a competitive advantage.** Set yourself apart from your colleagues and rise through the ranks in your organization.
5. **Increase your earning potential.** Employees with professional certifications tend to earn more than similarly experienced colleagues. A certification will give you the leverage to negotiate a higher salary.

The RIMS-CRMP certification exam is now open to anyone who meets the eligibility requirements. Take your career to new heights. Start the journey to becoming a RIMS-CRMP.

Exam Windows:

**January 15 – March 15 |
April 15 – June 15 | July 15 – September 15**

www.RIMS.org/certification

REGISTRATION OPEN FOR RIMS 2017 ANNUAL CONFERENCE & EXHIBITION-- APRIL 23 – 26, PHILADELPHIA

RIMS has opened registration for *RIMS 2017 Annual Conference & Exhibition*, scheduled for April 23 – 26 in Philadelphia’s Pennsylvania Convention Center. The four-day event will feature more than 160 educational sessions, 400 exhibitors and is expected to draw more than 10,000 professionals. Visit www.RIMS.org/RIMS2017 to register.

KEYNOTE SPEAKERS

Derreck Kayongo – RIMS General Session – Monday, April 24
Allison Massari – Awards Luncheon – Monday, April 24
Michael J. Fox – RIMS Conference Finale – Wednesday, April 26

WHAT’S NEW AT RIMS 2017

To continue to provide attendees with a superior experience, RIMS conducts a comprehensive analysis of previous conferences and has announced these additions to the 2017 program:

- **EXECUTIVE LEADERSHIP TRACK** – The Executive Leadership Track is designed for senior professionals tasked with driving strategy throughout their organizations. These high-impact education sessions will be delivered by world-leading business thinkers and strategists.
- **NEW EDUCATION CATEGORY** – The new “Technology and Risk” session category will focus on technological innovations – such as 3D Technology, Driverless Cars, Space Technology, Wearable Technology, the Internet of Things and others – that keep business leaders up at night.
- **RIMS RISK MANAGER OF THE YEAR AWARDS BREAKFAST** – The newest RIMS award and honor, The Risk Manager of the Year Award and Honor Roll, will be presented at this Tuesday morning breakfast. In addition to the awards, the breakfast will feature a lively panel discussion lead by industry superstars. Tickets are limited.
- **WELLNESS ZENter** – Located centrally in the Marketplace Exhibit Hall, this designated area will offer attendees helpful tips, education sessions and other amenities to make their RIMS 2017 experience a healthy and productive one.

For questions about registration, [contact RIMS_registration@goeshow.com](mailto:contact_RIMS_registration@goeshow.com) or (866)538-3858.

For questions about exhibiting or sponsorship opportunities at RIMS 2017, contact Matt Whyte at mwhyte@rims.org or (212)655-6052.





Let RIMS help you achieve your career goals in 2017. Whether you want to sharpen an existing skill or gain a new one, there is a workshop or conference for you. You will learn solutions you can immediately apply at work. Register now for an upcoming event!

[Enterprise Risk Management](#)

February 1–3 | San Diego
March 27–29 | Vancouver
April 21–23 | Philadelphia
May 17–19 | Toronto
June 12–14 | Vancouver
July 19–21 | Denver
August 16–18 | Dallas
September 20–22 | Toronto

[Contractual Risk Transfer](#)

February 6–7 | Dallas
April 22–23 | Philadelphia
April 27–28 | Philadelphia
September 14–15 | New York City
December 11–12 | New York City

[Risk Sensing: Identifying Risks of the Future](#)

February 9 | Webcast

[Harnessing ERM to Tap Risk Appetite](#)

March 13–14 | New York City

[Fundamentals of Insurance](#)

April 22–23 | Philadelphia
September 7–8 | New York City
October 5–6 | San Diego
December 7–8 | New York City

[Risk Assessment Methods](#)

April 22–23 | Philadelphia

[Claims Management](#)

April 22–23 | Philadelphia

[Applying ERM Theory](#)

April 22–23 | Philadelphia

[Business Continuity Management: Promote and Protect Enterprise Value](#)

April 22–23 | Philadelphia

[RIMS 2017 Annual Conference & Exhibition](#)

April 23–26 | Philadelphia

[RIMS NextGen Summit 2017](#)

June 4–5 | Austin

[RIMS Risk Management Academy at Lloyd's 2017](#)

June 28–30 | London *(by invitation only)*

[Integrating ERM and Strategic Planning](#)

July 6–7 | San Diego

[RIMS Risk Forum Australasia 2017](#)

August 21–22 | Sydney

[RIMS Cyber Risk Forum 2017](#)

September 7–8 | Las Vegas

[RIMS Canada Conference 2017](#)

September 24–27 | Toronto

[RIMS Western Regional Conference](#)

September 24–27 | San Francisco

[RIMS Southeast Regional Conference](#)

September | North Carolina

[RIMS 2017 Northeast Ohio Regional Conference](#)

October 4–6 | Cleveland

[RIMS Legislative Summit](#)

October 18–21 | Washington, DC

[Chicagoland Risk Forum](#)

October | Chicago

[RIMS Risk Forum Latin America](#)

October | Location TBD

[RIMS ERM Conference 2017](#)

November 6–7 | Los Angeles

[Risk Forum Middle East 2017](#)

December 5–6 | Location TBD

BEST JOBS IN AMERICA

As reported earlier in this newsletter, Risk Management Director ranked second on CNN Money's Top 100 careers with big growth, great pay and satisfying work. Listed below are the Top 30 jobs, showing median pay and 10-year job-growth potential.

1. Mobile Applications Developer	\$97,100	19%
2. Risk Management Director	\$131,000	7%
3. Landman	\$93,600	7%
4. Product Analyst	\$74,900	19%
5. Information Assurance Analyst	\$98,900	18%
6. Quality Assurance Coordinator (RN)	\$69,000	16%
7. Clinical Applications Specialist	\$77,000	21%
8. Hospital Administrator	\$120,000	17%
9. Database Analyst	\$70,100	11%
10. Finance & Administration Director	\$97,300	7%
11. Auditing Director	\$141,000	11%
12. Portfolio Manager	\$118,000	30%
13. Information Technology Director	\$128,000	15%
14. Webmaster	\$61,200	27%
15. Real Estate Development Manager	\$111,000	8%
16. Quality Management Director	\$109,000	17%
17. Management Analyst	\$71,400	14%
18. Marketing and Sales Director	\$114,000	7%
19. Employee Relations Specialist	\$62,300	7%
20. Actuary	\$132,000	18%
21. Government Affairs Director	\$108,000	7%
22. Information Technology Operations Manager	\$97,200	15%
23. Project Control Specialist	\$89,600	14%
24. Operations Project Manager	\$87,100	7%
25. Customer Success Manager	\$98,100	10%
26. Community Relations Manager	\$63,600	10%
27. Certified Financial Planner	\$91,600	30%
28. Continuous Improvement Manager	\$94,700	7%
29. E-Learning Specialist	\$64,900	8%
30. Brand Manager	\$89,800	9%





CONTACT PERSON FOR EMPLOYMENT OPPORTUNITIES

Cristin McAllister is the contact person for employment

opportunities. If you have information or questions regarding employment opportunities, contact Cristin at (949)381-4515. With sufficient notice, OCRIMS will print relevant job openings in the monthly newsletters.

ARTICLES FOR THE NEWSLETTER

Share your creative solutions, ideas, etc. with the risk management community by contributing an article to the OCRIMS newsletter. Articles need to be submitted to Zachary Gifford by the 10th of each month to be considered for publication. To submit an article, please contact Zach at zgifford@calstate.edu or (562)951-4568. Don't be shy; we'd love to hear from you!

**GET INVOLVED
WITH OCRIMS IN 2017!**

UPCOMING MEETINGS & EVENTS

OCRIMS Calendar

February 14, 2017

OCRIMS MONTHLY LUNCH MEETING

Myths About Active Shooters

Speaker: Mike Simmons, Director of Risk Management, Safety & Police, Riverside Community College District
Location: Orange Hill Restaurant in Orange



OCRIMS DATABASE MANAGEMENT SYSTEM

OCRIMS maintains its contact database through the RIMS Message Center. To stay abreast of the happenings in the OC, make sure that you are registered through the RIMS Message Center, that your RIMS profile is up to date, and that you have selected your desired preferences. You do not even need to be a member of RIMS to take advantage of this great tool.

Here's the link:

<http://www1.rims.org/eweb/DynamicPage.aspx?webcode=verify>. The Chapter affiliation is at the very bottom, so be sure to choose **OCRIMS**.



HOW TO CHANGE YOUR RIMS PROFILE—Log onto www.rims.org and scroll down at the Membership tab. In the category that says “My RIMS,” click on “My Contact Information.” On the information page, click “Edit.” At this point if you have not already logged into your RIMS account, it will ask you to login. Then update your information and click “Save.” It's that easy!

Remember that **OCRIMS** provides ideal opportunities for you to stay at the forefront of risk management, and networking is a key component, as is remaining informed on what's happening in our industry—the Message Center allows you to do that. If you have any difficulty with the RIMS Message Center, please contact dianarich@earthlink.net.

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WKS Restaurant Group
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Committees

Bylaws

Greg Wren (see President)

Chapter Recognition

Zareen Morrison (see Vice President)
Greg Wren (see President)

Committees (cont.)

Community Outreach

Cristin McAllister (see RIMS Delegate)

Education

Chris Taylor (see "Directors" at left)

Event Planning

Caryn Rinaldini
OCRIMS Marketing and Event Consultant
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Executive Sponsorship, Finance

Ron Gray, ARM, (see Past President)

Golf

Caryn Rinaldini
(see "Event Planning" above)

Legislative

Bridgette Castillo (see "Directors" at left)

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DON'T FORGET!

FEBRUARY 14TH – OCRIMS MONTHLY LUNCH MEETING

